

BROWN & CRONA, LLC

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ATTORNEYS AT LAW

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Re: Pamela D. Wilson, MS, BS/BA, CSA, NCG
Caregiving Expert, Advocate, and Speaker

To Whom It May Concern:

Please accept this correspondence as my vigorous endorsement of Pam Wilson for purposes of advising your firm regarding design of caregiving programs, education for your employees and partners involved in caring for their own family members, and assistance with services to clients confronted with issues in the provision of care to family.

Having practiced law for 30 years, with about 27 devoted to the fields of guardianships, conservatorships, and estate and trust litigation, I have had the honor in recent years to represent Ms. Wilson in a number of such cases, including some of the most complex and contentious protective proceedings I have ever encountered. What made it an honor was the experience of representing a professional who functions based on an exquisite combination of: (1) expert-witness-level knowledge of how to manage care for elderly persons with a variety of health challenges; (2) an astonishing breadth of practical and tangible experience with confronting and overcoming a myriad of problems involved in such care management; (3) demonstrated ability to engage the attention of and educate family caregivers; (4) premier professional skills serving as a court-appointed guardian in situations truly daunting in their intricacy and conflict; and (5) unimpeachable integrity and devotion in the delivery of her professional services.

It has been my observation in working with Ms. Wilson on such cases that she translated her profound knowledge, experience and skill into practical solutions. In a way, she became her own worst enemy in practice because of the nature of problematic situations her array of abilities enabled her to improve if not solve. She made herself the "go-to" resource for the most difficult matters. Indeed, it seemed that the more difficult the case, the more Ms. Wilson was the one person most able to deploy a calmly resolute yet compassionate and well-informed approach to solving guardianship and care-management issues.

It would be an extraordinary benefit to any firm's employees and their families to be able to access Ms. Wilson's mind, experience and advice in regard to such issues. She similarly would be an extraordinarily valuable asset for any firm's estate-planning and probate-litigation departments in their efforts to deliver exemplary service to clients.

It is without reservation that I offer my highest possible recommendation in support of Ms. Wilson's candidacy for such roles. My professional experience with and observation of her work fully informs my conclusion that she would provide the most outstanding service to such firm's employees and clients.

Feel free to contact me with any questions.

Truly yours,

BROWN & CRONA, LLC

A handwritten signature in black ink, appearing to read "S. Crona", with a long horizontal flourish extending to the right.

Spencer J. Crona, Esq.